

Byte Sized Tech LLC

Our Values

- **Total honesty and transparency**
 - Your questions will be answered truthfully and there will be no “slimy salesman” tactics. We encourage you to ask any and all questions and even to check our answers!
 - You’re always welcome to watch us work and you’re always welcome to ask questions while doing so - though depending on the job we may ask you to write questions down for later so we can focus on the current task.
- **High-quality workmanship**
 - Anything less than our best work is unacceptable.
 - You hired a professional - you’ll receive professional results.
- **Outstanding communication**
 - We strive to make every invoice clear and concise, and encourage you to ask any questions you may have.
 - Every effort is made to keep you updated on the progress of your projects with us.
 - We encourage you to reach out for an immediate update if you don’t hear from us. We’re human too, sometimes we forget.
- **Care for the community**
 - We care about the community we live in. If someone is in need, we will help them to the best of our ability.

- **Pride in our work**
 - We're proud of everything we produce, whether that's a repaired smartphone or an enterprise-class computer network.
 - The way we see it, what's the point if you aren't proud of your work?
- **Happy customers and clients**
 - Regardless of what happens, we want you happy with the results. Sometimes things don't work out, but we'll do our best to ensure you feel you've had a positive experience with us.

Revision History

11/19/23 - Revised wording, added "Happy customers and clients" and "Care for the community." Added page numbers.

2/13/21 - Revised for clarity and conciseness. Separated "Pride in our work" from "High-quality workmanship"

9/4/20 - Revised for clarity.